**COMPLAINT FORM**

**Recipient:                            [TO BE COMPLETED].**

**Submission of the complaint**

**Title, First Name and Last Name:**

**Residential Address:**

**E-Mail Address:**

**Order and Invoice Number:**

**Order Date:**

**Date of Goods Receipt:**

**Complained Goods (Description and Code):**

**Description and Extent of Defects in the Goods:**

**As a customer of the seller, I request that my complaint be processed in the following manner:**

**I wish to receive a refund to my bank account (IBAN)/by other means:**

**Attachments:**

**Date:**

**Signature:**